Success 2015

Inspiring High Performance in the Year Ahead





Akenham's Success 2015 programme enables organisations to inspire their people at a time of the year when they need it most

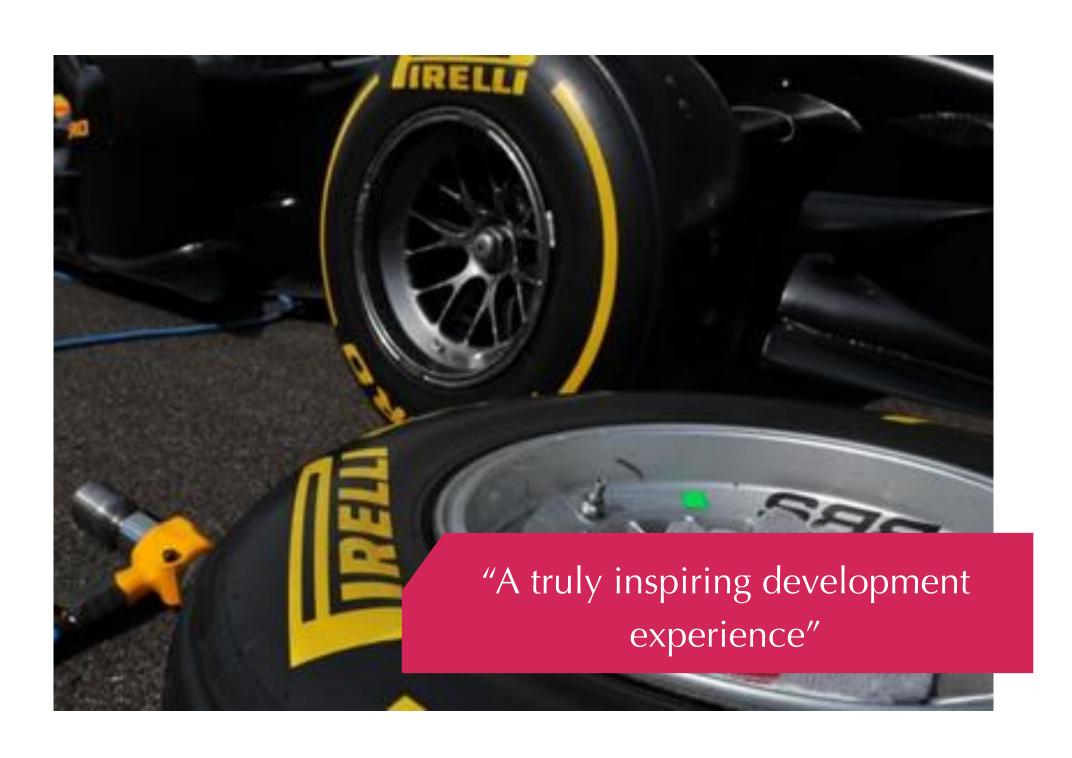
We facilitate interactive events to show your leaders, managers and teams how they can use the organisation's vision, objectives and values as a guide in the year ahead

Key elements include: delivering results, managing stakeholders and creating opportunities for improvement and innovation

A New Formula for 2015

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We bring a new formula to our programmes this year:

Akenham has been involved in a 3 year research project with the UK Technology Strategy Board to help organisations learn from the lead teams in Formula 1

Formula 1 teams continually strive to achieve a level of high performance against an ever changing regulatory framework. They innovate, learn and adapt against an environment where human life is on the line and failure is not an option

We use this knowledge to show teams how they can improve their effectiveness in managing innovation and improvement, how they can adapt to new technology and how they can improve their communication and capabilities when faced with high pressure situations

Case Study: Royal Brompton & Harefield Hospital





Akenham were asked by Royal Brompton and Harefield Hospitals to support them in improving their Cardiac Catheterisation Laboratory procedures.

In particular we were asked to work with 60 cath lab staff, from both sites, to develop team working and communication skills in an environment of changing regulations, technologies and innovation.

We created an 'F1 Pit Stop' scenario as a vehicle for development. The teams had to make quick decisions, adapt to change and work together to continually improve - whilst managing safety and performance.

Teams felt the exercise improved their communication under pressure and felt confident in transferring what they had learnt back to the lab. Please see over.

Case Study: Feedback



100%

Feedback Comments	Feedback Statistics		
• Excellent		5/5 4/5 3/5	Average
A very productive day - I hope it will run again			
 Very impressive 	How would you rate the day overall?	42 7	4.86
 The exercises improved morale 	Did you enjoy it?	45 5	4.90
• [It] encouraged group discussion & decision	How useful was the group discussion?	35 13	4.73
making in a fun way	How useful was the pit crew exercise?	43 5	4.90
 A useful, open & frank discussion 	Do you think it will improve teamwork?	37 10 1	4.75

Do you think we should run it again?

Jeremy Bishop, Q&S Lead, Harefield Hospital:

• Great idea; our communication improved

dramatically

"This training day has had a positive impact on team morale and has broadened people's understanding of effective team work and communication. The lessons learned will enable staff to work more effectively together, which can only have a positive impact on patient safety."

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Summary

Akenham has gained itself an enviable reputation for leadership, management and team development

Our programmes are designed to improve performance, inspire confidence and provide your people with the tools they need to get the best out of the year ahead

Our Success 2015 programmes are designed to help our clients achieve their best year yet

We look forward to working with you